

Fluufff general handbook

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How this handbook works

This is the Fluuff organization-wide handbook. It is intended to provide all kinds of information to all members of staff, including

- Documenting how we work at fluuff and where to go for info, initiatives, problems, ...
- Giving staff from another department info on what they can contact you for, and how to do so.
- Documenting things within a department.

How this handbook is structured

This handbook is composed of 'books'. you are currently in the 'Fluuff general handbook' book.

You are currently reading a book. The bar up top and on the side lets you navigate within this book.

You can find other book, and shelves, by clicking the 'Shelves' and 'Books' buttons in the big blue menu bar up top.

Books

There's books for

- Individual departments. This can be one or more books for one department depending on how they structure things.
- Cross-department or Fluuff-wide topics. This book is an example.

Shelves

Multiple books can be kept in a shelf. This is to outline broad categories, like a shelf containing all department books.

Where should I go next?

If you are a new staff member at Fluuff, this page was a great start. Keep browsing through this book, like the [Your first day in Fluuff](#) page.

After that, you can browse other books and shelves by clicking the 'Shelves' or 'Books' buttons in the blue menu on top.

Your first day in Fluufff

This should contain everything for a new staff member to be able to learn everything they need to know to thrive in Fluufff staff.

How we work

How we work

Be nice

In case you needed to be told this.

How we work

Roles and responsibilities

Staff, volunteers, deputies, heads, PMs, chairs, boards

How we work

Work-life balance

How we work

Workgroups

How we work

Our Rituals

the monthly standup and how it works

The roadmap and how we use it

How we work

Inclusion

How we work

What if I Fluufff up?

What if we all fluufff up?

Things we value

Things we value

Open by default

Things we value

Freedom, Accountability, Fluidity

Things we value

Leave your ego at the door

Things we value

Disagree, Commit, Advocate

Things we value

Eat your own dogfood

Catfood is fine too

Things we value

Experiments & Two-way doors

Things we value

Obsess about the con experience

Important links

How to contact us